#### How to make sure Adobe Reader is completely uninstalled:

In Safari goto: http://freemacsoft.net/appcleaner/

1) Click Download now



#### 2) Click on Version 2.2

			Ċ	Reader	0-	
	FreeMacSoft			<b>+</b>		
Ċ	Reader					
	Download	s Clear				
<u>e</u>	AppCleaner.app	Q			-	

Once it has finished downloading:

- 3) Click on the download folder icon
- 4) Click on 'show in finder' icon

00	Downloads
DEVICES	Name
Mac HD	▶ 🛄 temp
	archive
FAVORITES	📓 AppCleaner.app
🔜 Desktop	AdbeRdr1014_en_US.dmg
Applications	
Documents	
😍 Downloads	
All My Files	
🎜 Music	
Movies	
Pictures	
\land Notes.app	
SHARED	

5) Double click on the AppCleaner application

	"AppCleaner.app" is an application downloaded from the Internet. Are you sure you want to open it?
?	Safari downloaded this file today at 7:10 AM from freemacsoft.net. Show Web Page Cancel Open

6) Click Open

In the next couple of Steps, we will be searching for Adobe Reader and all the preferences set with it.

If you just delete the Adobe Reader application from the Applications folder, it leaves extra files that if are corrupted or from an older/newer version, they may interfere with the ability of the web plugin to work with SIRAS.

## [Mac OSX Uninstalling Adobe Reader] [2013]



- 7) Click on Applications
- 8) Check the box next to Adobe Reader
- 9) Click on Search

00	AppCleaner	
	Applications 🔡 Widgets 🔘 Others	
	9 related files were found (318 MB).	٢
🎝 🗹	Adobe Reader /Applications/Adobe Reader.app	309 MB
	com.adobe.Reader.plist ~/Library/Preferences/com.adobe.Reader.plist	66 KB
<b>I</b>	com.adobe.Reader.plist.AGxynKF ~/Library/Preferences/com.adobe.Reader.plist.AGxynKF	0 B
<b>I</b>	com.adobe.Reader.plist.bkmKfKl ~/Library/Preferences/com.adobe.Reader.plist.bkmKfKl	66 KB
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<b>I</b>	com.adobe.Reader ~/Library/Caches/com.adobe.Reader	86 KB
<b>d</b>	com.adobe.Reader.ARM ~/Library/Caches/com.adobe.Reader.ARM	0 B
<b>I</b>	Reader /Library/Application Support/Adobe/Reader	8 MB
<b>I</b>	com.adobe.Reader.savedState ~/Library/Saved Application State/com.adobe.Reader.savedState	20 KB
	Cancel Cancel	elete 🥑

#### Leave all the items checked

### 10) Click Delete



11) Enter your password to Proceed.

00	AppCleaner	
	Applications 🔠 Widgets 🔿 Others	
	Drop Apps Here	

Now to remove Plugins

12) Click on 'Others'

# [Mac OSX Uninstalling Adobe Reader] [2013]

	00	AppCleaner
a		Applications 🔡 Widgets 🔿 Others
		20 related files were found.
	<b>J</b> 💮	AdobePDFViewer.plugin /Library/Internet Plug-Ins/AdobePDFViewer.plugin
	v 👕	AdobePDFViewerNPAPI.plugin /Library/Internet Plug-Ins/AdobePDFViewerNPAPI.plugin
6		Flash Player.plugin /Library/Internet Plug-Ins/Flash Player.plugin
0		iPhotoPhotocast.plugin /Library/Internet Plug-Ins/iPhotoPhotocast.plugin
0		JavaAppletPlugin.plugin /Library/Internet Plug-Ins/JavaAppletPlugin.plugin
6		npg.plugin /Library/Internet Plug-Ins/npg.plugin
0		OfficeLiveBrowserPlugin.plugin /Library/Internet Plug-Ins/OfficeLiveBrowserPlugin.plugin
0		Quartz Composer.webplugin /Library/Internet Plug-Ins/Quartz Composer.webplugin
. 6		QuickTime Plugin.plugin /Library/Internet Plug-Ins/QuickTime Plugin.plugin
0		Silverlight.plugin /Library/Internet Plug-Ins/Silverlight.plugin
0		CitrixOnlineWebDeploymentPlugin.plugin ~/Library/Internet Plug-Ins/CitrixOnlineWebDeploymentPlugin.plugin
0	- 💊	Google Earth Web Plug-in.plugin ~/Library/Internet Plug-Ins/Google Earth Web Plug-in.plugin
0	6	Flash Player.prefPane
		Cancel Search

- 13) Check the AdobePDF items seen at the top
- 14) Click on Search at the bottom

000	AppCleaner	
	Applications 🔡 Widgets 🕥 Othe	ers
	3 related files were found (1 MB).	٩
<b>S</b>	AdobePDFViewer.plugin /Library/Internet Plug-Ins/AdobePDFViewer.plugin	528 KB
	com.adobe.acrobat.pdfviewer.plist /Library/Preferences/com.adobe.acrobat.pdfviewer.plist	4 KB
•	AdobePDFViewerNPAPI.plugin /Library/Internet Plug-Ins/AdobePDFViewerNPAPI.plugin	598 KB
	Cancel	Delete

Other 'Adobe' items may be found, leave them checked.

15) Click on Delete



Once both sets of Adobe files have been removed you can quit out of AppCleaner

\*\* Restart your Mac computer now before proceeding to install the correct version of Adobe Reader for your Mac.

If you have Mac OSX 10.6.8 or Mac OSX 10.7.5:

You will want to use the Adobe Reader 10.1.4 installer and update it to 10.1.8

http://ardownload.adobe.com/pub/adobe/reader/mac/10.x/10.1.4/en\_US/AdbeRdr1014\_en\_US.dmg

If you have Mac OSX 10.8.5+ you will want to use the latest version of Adobe Reader version 11

http://get.adobe.com/reader

Prepared by SIRAS Systems on 10/22/2013