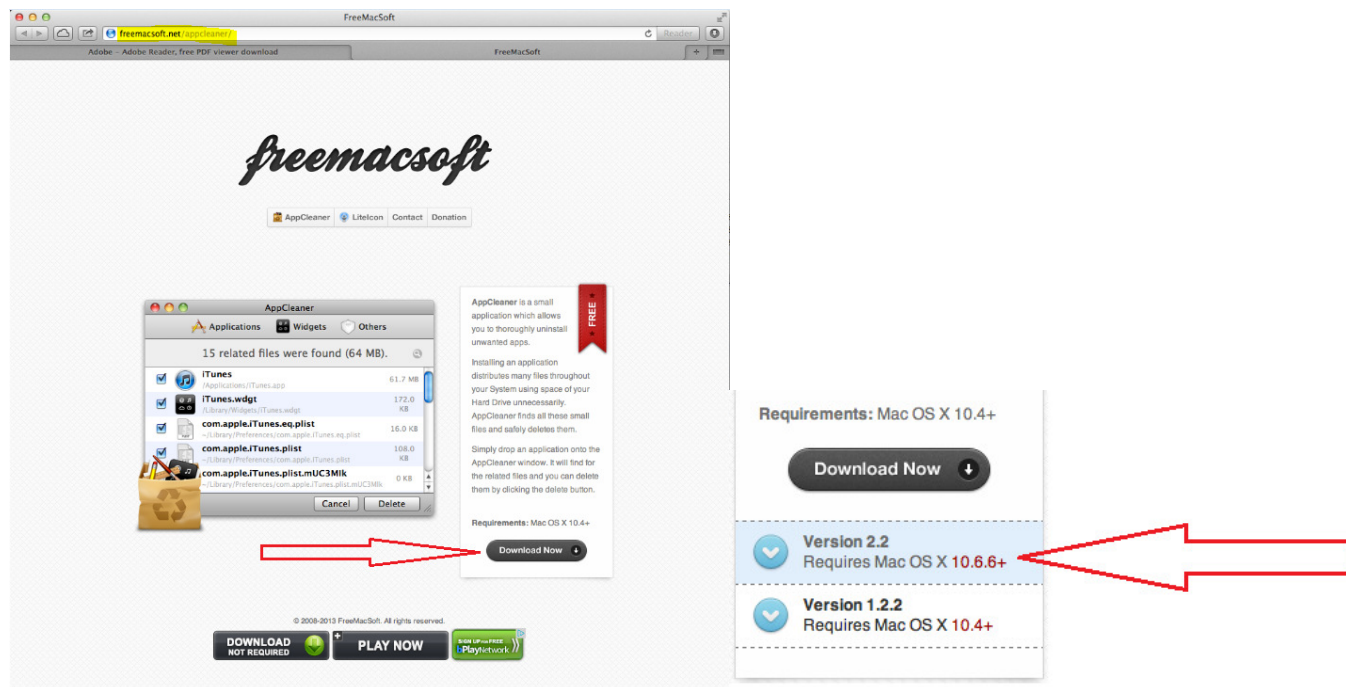


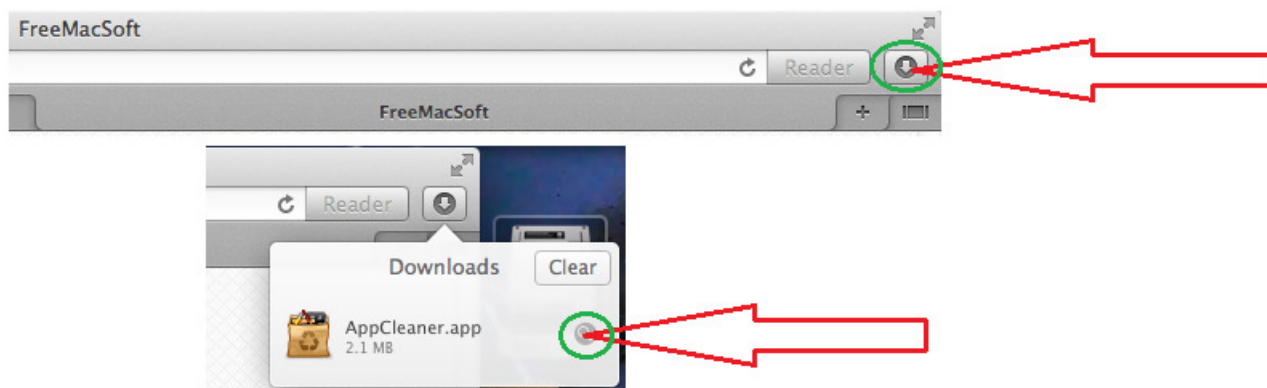
How to make sure Adobe Reader is completely uninstalled:

*In Safari* goto: <http://freemacsoft.net/appcleaner/>

1) Click Download now



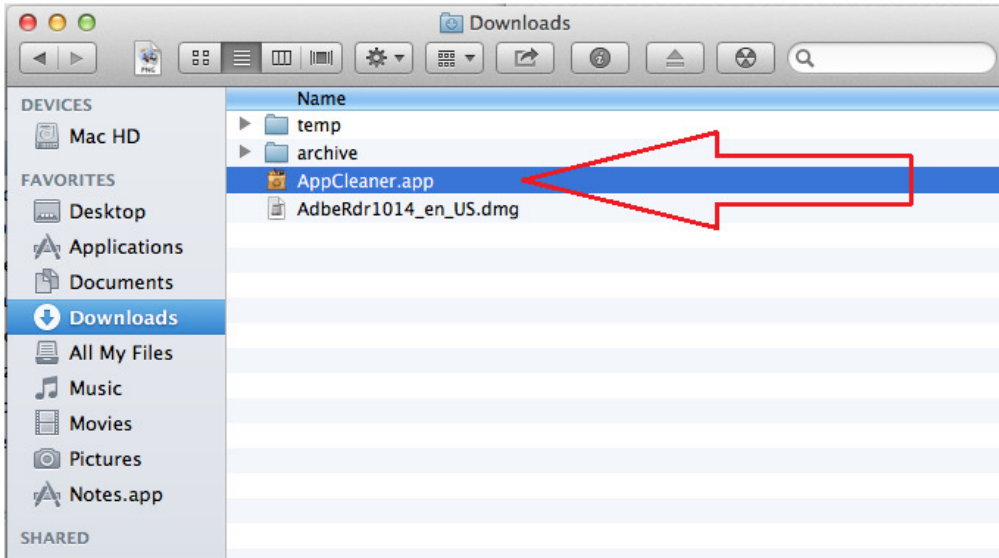
2) Click on Version 2.2



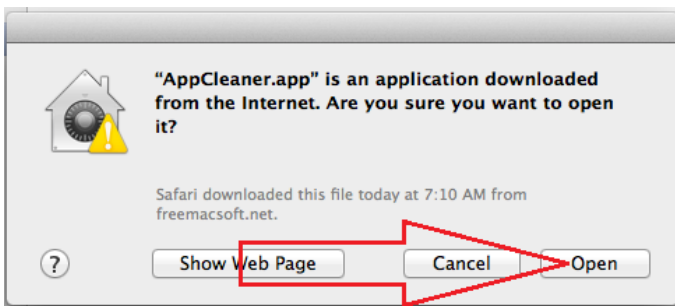
Once it has finished downloading:

3) Click on the download folder icon

4) Click on 'show in finder' icon



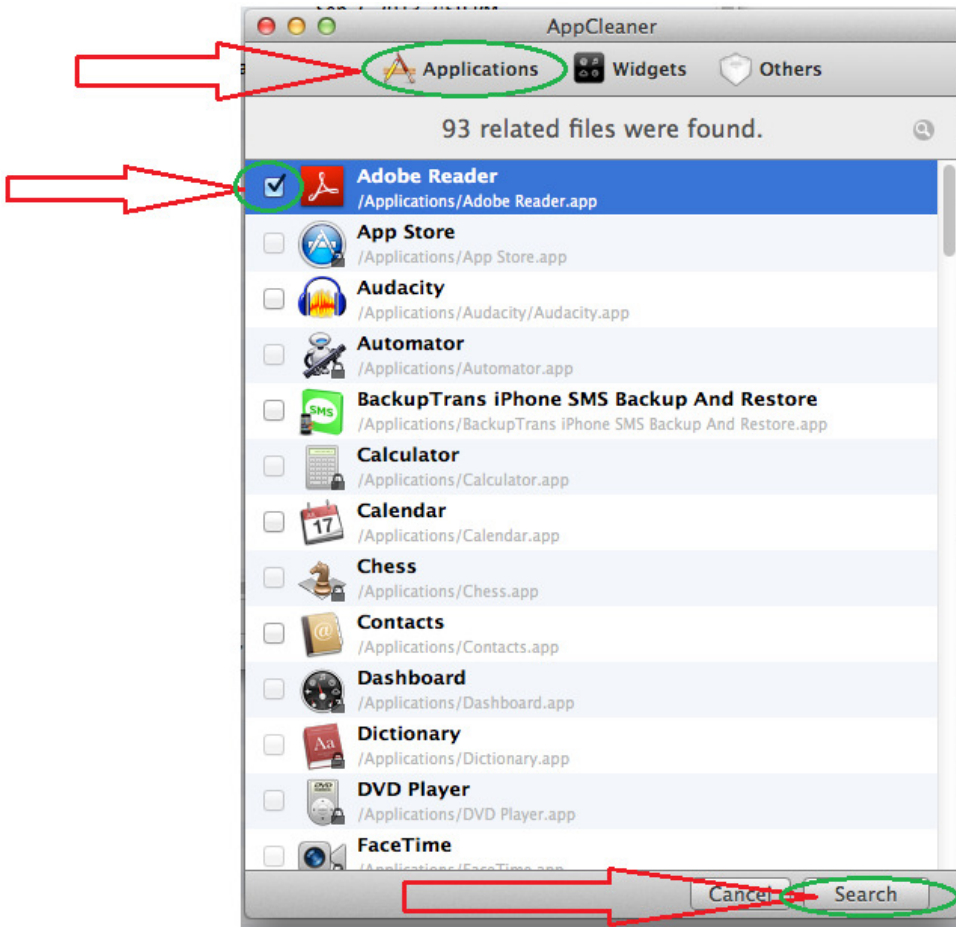
5) Double click on the AppCleaner application



6) Click Open

In the next couple of Steps, we will be searching for Adobe Reader and all the preferences set with it.

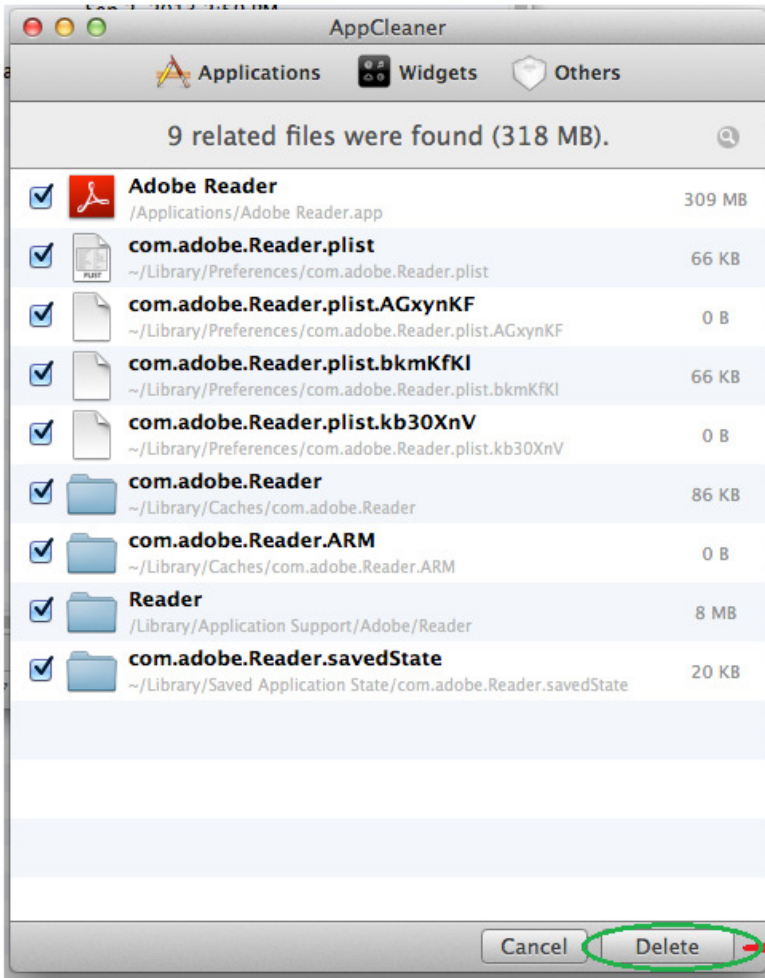
If you just delete the Adobe Reader application from the Applications folder, it leaves extra files that if are corrupted or from an older/newer version, they may interfere with the ability of the web plugin to work with SIRAS.



7) Click on Applications

8) Check the box next to Adobe Reader

9) Click on Search

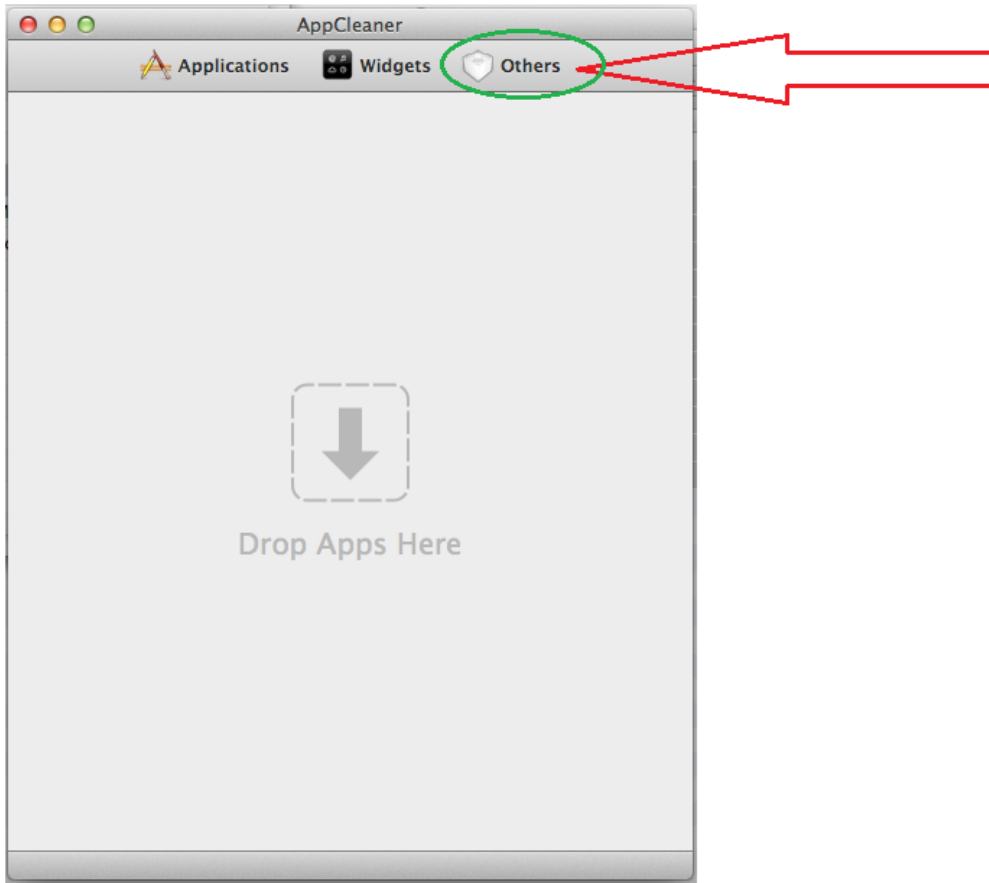


Leave all the items checked

10) Click Delete

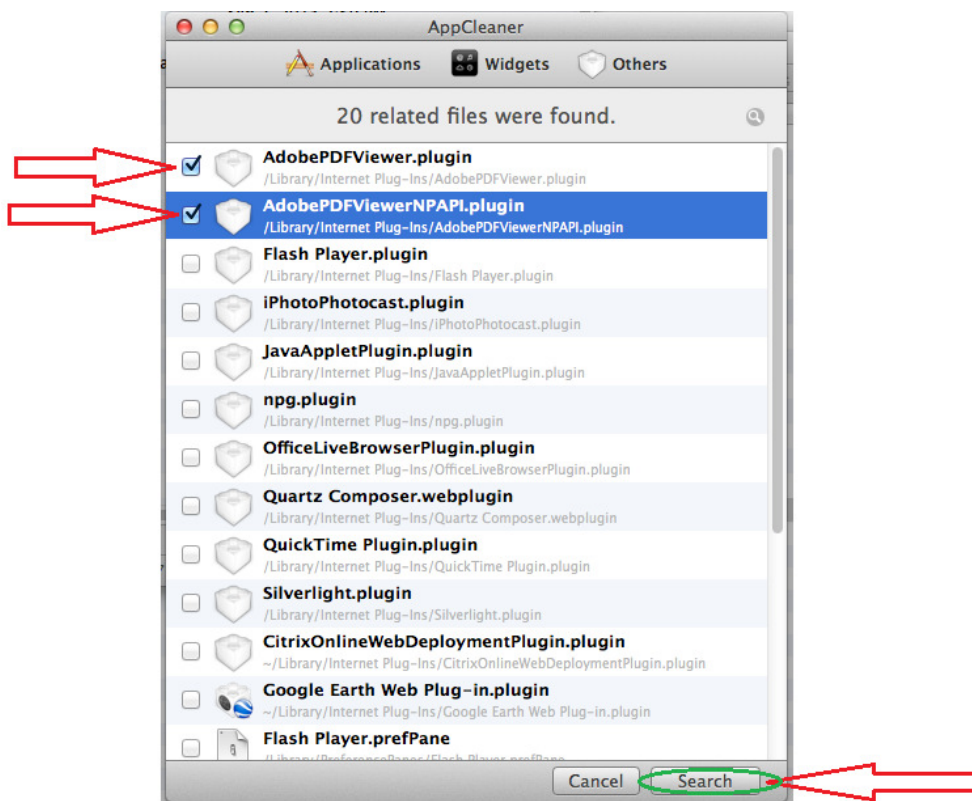


11) Enter your password to Proceed.



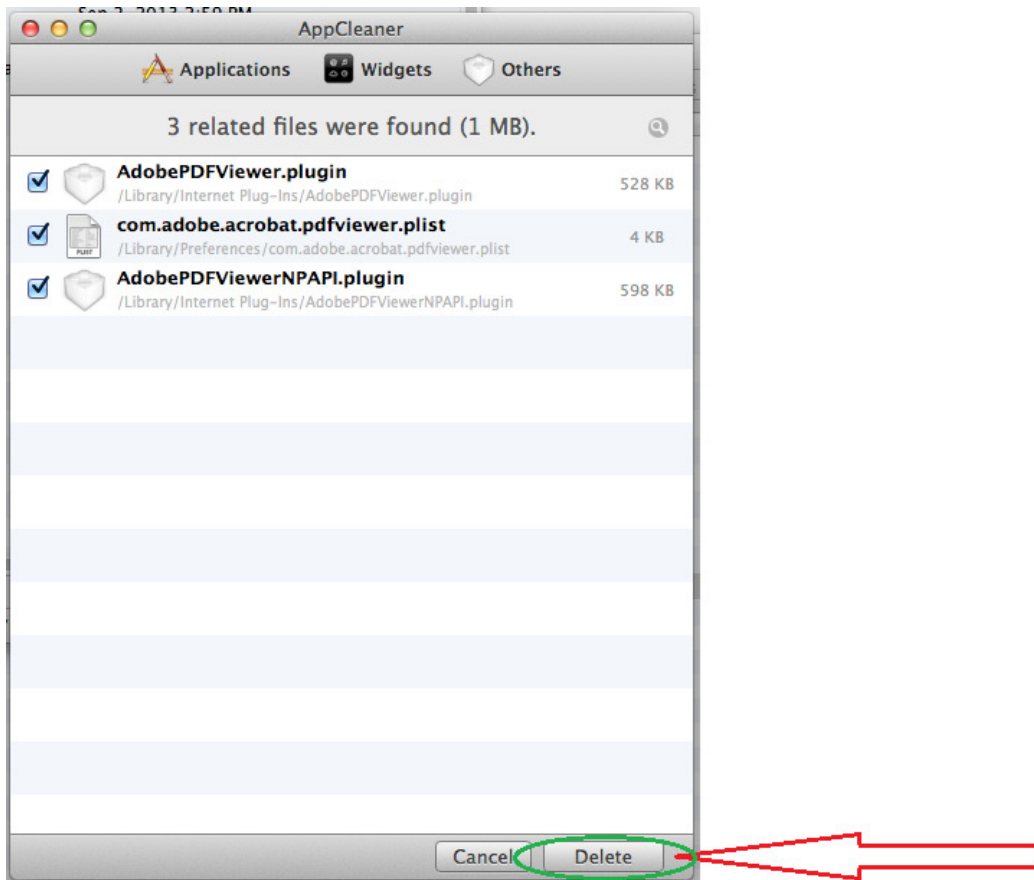
Now to remove Plugins

12) Click on 'Others'



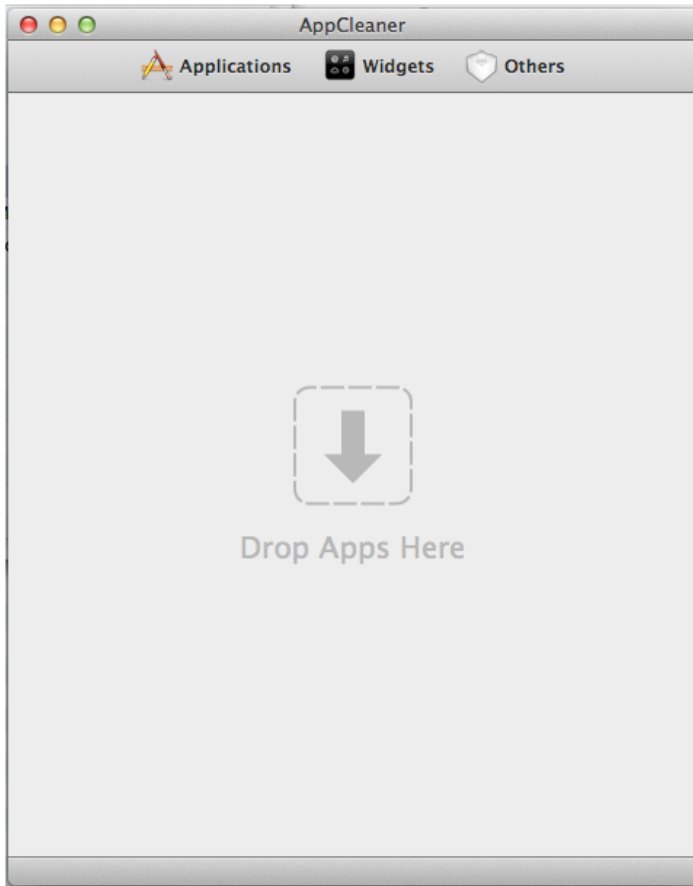
13) Check the AdobePDF items seen at the top

14) Click on Search at the bottom



Other 'Adobe' items may be found, leave them checked.

15) Click on Delete



Once both sets of Adobe files have been removed you can quit out of AppCleaner

**\*\*Restart your Mac computer now** before proceeding to install the correct version of Adobe Reader for your Mac.

If you have Mac OSX 10.6.8 or Mac OSX 10.7.5:

You will want to use the Adobe Reader 10.1.4 installer and update it to 10.1.8

[http://ardownload.adobe.com/pub/adobe/reader/mac/10.x/10.1.4/en\\_US/AdbeRdr1014\\_en\\_US.dmg](http://ardownload.adobe.com/pub/adobe/reader/mac/10.x/10.1.4/en_US/AdbeRdr1014_en_US.dmg)

If you have Mac OSX 10.8.5+ you will want to use the latest version of Adobe Reader version 11

<http://get.adobe.com/reader>